

VENDOR REFER AND EARN FAQ'S:

39.How can I avail the refer and earn incentive/cashback as a vendor?

ANS: **Give Happy Get Happy** – we believe one good deed deserves another. This is our way of saying Thank You, once you are registered with us successfully by paying annual subscription charges, you can refer and earn.

Example: Our annual charges are Rs 500, If you refer 10 vendors and if they register successfully along with annual subscription charges payment, you will earn **50 per vendor.**

Hence, $10*50= 500$, you can start claiming money once you reach 500 or more. There is no limit to how many vendors you refer. This entire process takes place on referral code link concept.

40.Who is eligible for refer and earn?

ANS: Only Indian Vendors are eligible for this programme.

Indian Vendors means vendors who are running active business in India and having Bank account in India (Regulated or Governed by Reserve Bank Of India R.B.I)

International Vendors are not eligible.

40. How does the referral code concept/cashback works?

ANS: A unique vendor referral code link is generated once annual payment has been made which can be shared to other vendors, once provided the other vendor whom you have referred should sign up through the link and upload business details. Only on the payment made by the referred vendor, then the original vendor is eligible to get the referral earn and it can be tracked in the Refer & Earn Tab.

Your Referral Link will appear once you have paid Annual Subscription Fee. Once it appears you can share and earn referral bonus per paid vendor. Please go through referral and Earn FAQ carefully.

Referral

Your Referral Code =

<https://we-linki.com/vendor/register?ref=UID00034>



41.How can I keep track of my referral points? How much claimed and unclaimed?

ANS: Under My refer and Earn tab in the Vendor Profile Page.

42.How can I claim my referral points and convert to money?

ANS. Go to Refer & Earn Tab in the Vendor profile page. For each paid referred vendor, you will earn Rs 50 per paid vendor. Once you reach Rs 500 or more your claim button will

be activated. Click on **Withdraw Your Earning**. Fill in your relevant details in the claim form and submit. Once submitted the form will be processed and checked. Once approved you will receive the amount directly in the bank. This Process might take up to 15 working days.

Your Referral Link will appear once you have paid Annual Subscription Fee. Once it appears you can share and earn referral bonus per paid vendor. Please go through referral and Earn FAQ carefully.

Referral

Your Referral Code = 

Your Earnings 650

[WITHDRAW YOUR EARNINGS](#)

#	Date Claimed	Referral ID	Amount Claimed	Status
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43. In what mode will I get my cashback or in what mode will I get back my referral amount?

ANS: The referral amount will be directly credited to your bank account which you have provided at the time of referral redemption FAQ 42.

44. In how many days can I expect the payment of cashback or referral amount claimed?

ANS: We will process the payment within 15 working days.

45. Will I get notification/invoice when referral amount has been credited to my account?

ANS: You can check the status in the refer and earn tab and keep a track in your bank account.

46. I have claimed the cashback/referral amount, but not received the payment within 15 working days?

ANS: Please send us an email with your bank details. Your vendor details and referral account tracking screenshot. We will connect with the Accounts & Payment team and get it resolved within 7 days.

47. How many vendors can I refer?

ANS: You can refer as many vendors as possible, there is no limit.

48. Is it compulsory for the other vendor to pay, will I earn just by referring?

ANS: On successful registration and payment of Annual Subscription charges made by the referred vendor, then the referral amount will be credited to your account (You can track under My Refer & Earn Tab in Vendor Profile Page). You will not earn just by referring.

Note: The registering vendor should compulsorily sign up with your unique referral code link for successful credit of referral amount to your account.

49. I referred a vendor, but the vendor has not used my referral code or have forgotten to use my referral code? What should I do to claim?

ANS: We-linki will not be responsible or be liable for such claims. If referral code link not used, you will not receive any referral payment.

50. I am a vendor/business and I am confident that my referral link code was used by many people but in the account, it seems to show less people.

Ans/solution: When you make the payment of annual membership fees and then share your referral link code to another vendor/vendors (vendors meaning business individuals) It is mandatory for them to sign up with your link and also make the payment of annual subscription/membership fees for you to be eligible to earn referral amount. Once the above conditions are satisfied our server automatically calculates and adds the eligible or predetermined referral amount to you refer and earn tab account.

Note a) There may be a possibility that the referral link shared by you to the other vendor/vendors was not clicked or used for signing up purpose and they would have directly registered through our website or app. In such a case our server will not count it as referral as link was not used. Hence you will not be eligible. (Account will definitely show the amount based on your referral link clicked and then signed up followed by payment)

Note b) If you are confident and confirmed that the other vendors have signed up using your referral code link and also made payment but still our server seems to show less.

Kindly collect the following details from other vendors and **mail the list to welinkiservices@gmail.com** in excel sheet or tabular format.

1. Name of Vendors (who have used your code)
2. Vendor IDs (available in profile when vendor sign up)
3. Date of payment
4. Amount paid
5. Transaction ID which is provided by the payment gateway in form of mail.
6. Invoice number which is provided by we-linki in the form of mail.

Along with the above list please submit your respective vendor ID, name, email id, phone number, login details that is mail id and password. Once we resolve the issue you can reset your password.

51. Technical glitches or error in claim form- bank details not editing or fields not working.

Ans/solution:

1. In this case **Do Not submit the claim form or do not click submit.** (as claim form once submitted is considered as no technical glitch and everything was checked and fully functional)
2. Kindly take a screenshot/image of the problem and **mail it to welinkiservices@gmail.com** along with your vendor ID, name, email id and phone number.

In case of any additional details required then concerned team will get in touch.

52. I have successfully submitted my details for refer and earn claim but status is still showing pending.

Ans: We will take maximum 15 working days to process your referral amount claim from the date of claim. Sometimes it may delay due to bank processing time, kindly wait for the bank notification. If it extends this duration kindly take a screenshot/image of the refer and earn account and status pending details and **mail it to welinkiservices@gmail.com** along with your vendor ID, name, email id used for we-linki and phone number.

53. I have not received the claim amount but status is showing paid.

Ans: Kindly check the following:

1. Check with your bank as processing time differs. Usually, can take up to 3-5 working days.
2. If 5 days has passed and still you have not received payment. kindly take a screenshot/image of the refer and earn account and status paid details and **mail it to welinkiservices@gmail.com** along with your vendor ID, name, phone number, bank account number, ifsc code and login details that is mail id.

Case-1

If we have made the payment as everything is bank to bank (cashless transactions) we will send you the transaction image or Id and date of payment. Following which you can check with your bank otherwise please send the above details.

54. What happens if after I have submitted the referral claim but the status is coming reject?

Ans: If you have successfully submitted the details but we have rejected your claim it can be due to various factors.

Factors may be :

1. You had submitted wrong bank details like wrong name as per bank, wrong account number etc.
2. Discrepancies or any fraudulent activity detected by us.

Once your referral claim is rejected by us your claim amount will add back in balance and a mail will be sent stating the reason for rejection. Following which you can re-submit correct details and reclaim.

55. My referral claim got rejected but the balance didn't add back in my account.

Ans: Kindly take a screenshot/image of the refer and earn account and status reject details and [mail it to us welinkiservices@gmail.com](mailto:welinkiservices@gmail.com) along with your vendor ID, name, phone number and login details that is mail.

KINDLY NOTE: REFERRAL PROGRAM ARE SUBJECT TO CHANGES OR CAN BE REMOVED WITHOUT FURTHER NOTICE.